



Frequently Asked Questions

- **How do I become a Member?**

You can sign-up here at the Edison Ford ticket counter, at any of the retail shoppes at Edison Ford, at The Marina at Edison Ford at Pinchers, at our Edison Ford Shoppe in the Bell Tower Shops, or call the Membership office to purchase a membership over the phone, or go to our website and become a member on-line at www.edisonfordwinterestates.org

- **What do I receive as an Edison Ford Member?**

Each level has its own benefits. Review them carefully in our Membership brochure or on our website so that you are able to purchase the Membership level that best fits you and your family.

- **How will I receive updates on Member Events and activities at Edison Ford?**

You can choose to be included on our mailing list, our e-mail list or both!

- **How will I renew my Membership?**

You will be sent a renewal notice and you can either fill out the renewal form or simply renew your Membership on-line at www.edisonfordwinterestates.org. Your membership card will have an expiration date on it.

- **What if I leave my Membership card at home when I visit Edison Ford?**

Go to the Edison Ford ticket counter, show your I.D. and you will be issued tickets.

- **What if I lose my Membership card?**

Call Edison Ford Membership Coordinator at 239-334-7419 and we will issue you replacement cards.

- **Can I loan my family and friends my Membership card?**

We welcome family and friends to Edison Ford and encourage them to become a Member once they see the benefits of your Membership. **However, Member cards are non-transferable.**

- **Once I become a Member, how do I check in at Edison Ford?**

Present your Membership card when visiting Edison Ford.

- **As a Member, will I only be able to take guided tours?**

As a Member you have many choices! You can take a self-guided audio tour, a guided tour (\$5 for Members), or just simply stroll the grounds, and just enjoy Edison Ford! Members can also take our Inside-the-Homes tour held every Thursday morning, where you actually get to go inside the homes with an Edison Ford curator. This special tour is FREE to Members (one time).

- **Where do I get my reciprocating museum and garden admission tickets?**

Call the reciprocal site a few days before you plan to visit to see if anything has changed. Then when you visit just present your Edison Ford Membership card at the reciprocal site.

- **Who do I call if I have questions concerning my Membership?**

You can call the Membership Coordinator at 239-334-7419.

- **Can I purchase a gift Membership for a family member or friend?**

Absolutely! You can purchase a gift membership here at the Edison Ford, or call the Membership office to purchase a gift membership over the phone, or go to our website and purchase your gift membership on-line at www.edisonfordwinterestates.org